

# Re-Synching Audio/Video from Your Zoom Client

## Virtual Dance Room

### Resolve Audio/Video Out-of-Synch Issues with Computers (not devices – smart phones, tablets)

If you have a problem with video/audio synchronization (the sound runs ahead of or behind the video on your computer) try the following procedure:

1. Click the carat (^) next to the microphone icon (screen lower left)
2. From the menu that appears, Click "Leave Computer Audio"
  - a. This will turn off your computer's sound connection with Zoom
3. Click Icon to "Join Computer Audio" (screen lower left)  
(where microphone icon was)
4. In the Popup Window that appears Click the large "**Join with Computer Audio**" button
  - a. This will re-start your computer's sound connection with Zoom
5. In most cases, executing these steps will re-sync your video/audio

**NOTE: You may have to run this procedure multiple times in a session**